

October 10, 2007

TO: Participants in ISO ClaimSearch® Casualty Segment — Insurers and Self Insureds**SUBJECT: Oklahoma's new requirements — ISO ClaimSearch Compliance Support**

On May 31, 2007, Oklahoma Governor Brad Henry signed Oklahoma Statute Title 56 Section 237B (see enclosed). The law, which concerns the insurance industry, has a fast-approaching deadline of November 1, 2007. The statute provides for the collection of overdue child support before insurers can pay personal injury, wrongful death or workers compensation claims of \$500 or more to delinquent child support obligors.

The law applies to insurers licensed or authorized to transact business in Oklahoma pursuant to Title 36 of the Oklahoma Statutes.

Because Oklahoma does not want to delay your company's adjustment of claims, the state provides several methods to comply with this new statute. The Oklahoma Department of Human Services (OKDHS) asks insurers to either provide information about the claimant to its Child Support Enforcement Division (CSED) or match information it provides.

An insurer that elects to provide information to the Department about the claimant shall provide to CSED not less than ten (10) business days before making payment to such claimant:

- claimant's name,
- address
- date of birth
- social security number as appearing in the insurer's files
- such other information appearing in the insurer's files as the OKDHS may require by rule

OKDHS has approved the use of the ISO ClaimSearch® Child Support Enforcement Agency (CSEA) Reporting Service. Insurers and self insureds may use the ISO ClaimSearch CSEA Program through the Child Support Lien Network (CSLN) to comply with the requirements of the new statute.

The CSEA Service automatically identifies delinquent obligors whose claims may be subject to a child support lien. This service ensures that this newly mandated process does not delay settlements of your company's claims.

When claims are submitted to ISO ClaimSearch, the CSEA Service automatically checks applicable claim reports against the database of delinquent child support obligors maintained by CSLN. Besides Oklahoma, 23 state child enforcement agencies participate in the CSLN database.

Companies have the option of participating in the ISO CSEA Service on a state-by-state basis or in all states served by CSLN. There is no cost to insurers or self insureds to participate in the ISO CSEA Service.

If your company is already participating in the ISO CSEA program for Oklahoma, no new action is needed to comply with this new law, which goes into effect November 1, 2007.

To sign up or to add Oklahoma to your current participation in the CSEA program, please complete and return the enclosed ISO ClaimSearch Data Reporting Authorization Form. This authorizes ISO to search against the CSLN database on personal injury, wrongful death or workers compensation claims you submit for the states. If you are a new CSEA customer, please also fill out and return the enclosed Product Supplement.

If you have questions about the ISO CSEA Service, please contact John Giknis, assistant vice president – ISO ClaimSearch Operations at (201) 469 3103 or send an e-mail to jgiknis@iso.com. If you have questions about the new Oklahoma law, please contact Ronald Smith at (405) 522-2576 or send an e-mail to Ronald.Smith@okdhs.org.

We look forward to working with you.

Sincerely,



Vincent Cialdella
Vice President - ISO ClaimSearch

Enclosures:

1. Oklahoma Statute Title 56 Section 237B
2. CSEA Authorization Form
3. CSEA Product Supplement